State Court Administrative Office

Community Dispute Resolution Program

The following centers provide conciliation, mediation, and other forms of dispute resolution pursuant to 1988 PA 260, the Community Dispute Resolution Act.

For more information, visit courts.mi.gov/CDRP



- 1. UPCAP Services
- 2. Marquette-Alger Resolution Service
- 3. Community Mediation Services
- 4. Northern Community Mediation
- 5. Conflict Resolution Services
- 6. Mediation & Restorative Services
- 7. Mediation Services
- 8. Dispute Resolution Center of West Michigan

- 9. Resolution Services Center of Central Michigan
- 10. Community Resolution Center
- 11. The Resolution Center
- 12. Citizens Mediation Service
- 13. Southeastern Dispute Resolution Services
- 14. The Dispute Resolution Center
- 15. Oakland Mediation Center
- Wayne Mediation Center

Community Dispute Resolution Program Centers

1. UPCAP Services, P.O. Box 606, Escanaba, MI 49829		
Counties Served: DELTA, Baraga, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Menominee, Ontonagon, Schoolcraft		
Phone:	(906) 789-9580	MI-Resolve Online Dispute Resolution
Email:	mediation@upcap.org	File a Civil Case at www.courtinnovations.com/MIUPCAP
Website:	www.upcap.org	For Family Cases, call or e-mail center

2. Marquette-Alger Resolution Service, 914 W. Baraga Ave , Marquette, MI 49855		
Counties Served: MARQUETTE, Alger		
Phone:	(906) 226-8600	MI-Resolve Online Dispute Resolution
Email:	director@marsmediation.org	File a Civil Case at www.courtinnovations.com/MIARS
Website:	www.marsmediation.org	For Family Cases, call or e-mail center

4. Northern Community Mediation, 2202 Mitchell Park Drive, Unit 4, Petoskey, MI 49770		
Counties Served: CHARLEVOIX, Emmet		
Phone:	(231) 487-1771	MI-Resolve Online Dispute Resolution
Email:	jane@northernmediation.org	File a Civil Case at www.courtinnovations.com/MINCM
Website:	www.northernmediation.org	For Family Cases, call or e-mail center

5. Conflict Resolution Services, 3143 Logan Valley Road, Traverse City, MI 49684		
Counties Served: GRAND TRAVERSE, Antrim, Benzie, Leelanau, Missaukee, Wexford		
Phone:	(231) 941-5835	MI-Resolve Online Dispute Resolution
Email:	brandiesigler@crsmediationtc.org	File a Civil Case at www.courtinnovations.com/MICRS
Website:	www.CRSmediationTC.org	For Family Cases, call or e-mail center

6. Mediation & Restorative Services, 27 East Clay Avenue, Muskegon, MI 49442		
Counties Served: MUSKEGON, Manistee, Mason, Oceana		
Phone:	(231) 727-6001	MI-Resolve Online Dispute Resolution
Email:	JHallberg@mediatewestmichigan.com	File a Civil Case at www.courtinnovations.com/MIMWM
Website:	www.mediatewestmichigan.com	For Family Cases, call or e-mail center

See last page for examples of issues filed as civil or family cases on MI-Resolve.

Community Dispute Resolution Program Centers

7. Mediation Services , 291 West Lakewood Blvd, Suite 9, Holland, MI 49424		
Counties Served: OTTAWA, Allegan, Barry		
Phone:	(616) 399-1600	MI-Resolve Online Dispute Resolution
Email:	director@MediationServices.Works	File a Civil Case at www.courtinnovations.com/MICDR
Website:	www.MediationServices.Works	For Family Cases, call or e-mail center

8. Dispute Resolution Center of West Michigan , 678 Front Avenue, NW, Suite 250, Grand Rapids, MI 49504		
Counties Served: KENT, Ionia, Lake, Mecosta, Montcalm, Newaygo, Osceola		
Phone:	(616) 774-0121	MI-Resolve Online Dispute Resolution
Email:	cgilman@drcwm.org	File a Civil Case at www.courtinnovations.com/MIDRCWM
Website:	www.drcwm.org	For Family Cases, call or e-mail center

9. Resolution Services Center of Central Michigan , 516 S. Creyts Rd, Suite A, Lansing, MI 48917		
Counties Served: INGHAM, Clinton, Eaton, Gratiot, Isabella, Shiawassee		
Phone:	(517) 485-2274	MI-Resolve Online Dispute Resolution
Email:	lbonney@rsccm.org	File a Civil Case at www.courtinnovations.com/MIRSCCM
Website:	www.rsccm.org	For Family Cases, call or e-mail center

10. Community Resolution Center, 315 East Court Street, Suite 200, Flint, MI 48502		
Counties Served: GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw		
Phone:	(989) 799-5949	MI-Resolve Online Dispute Resolution
Email:	dlh.mediation@yahoo.com	File a Civil Case at www.courtinnovations.com/MICRC
Website:	www.mediation-crc.org	For Family Cases, call or e-mail center

11. The Resolution Center, 176 S. Main Street, Suite 2, Mt. Clemens, MI 48043		
Counties Served: MACOMB, Huron, Lapeer, Sanilac, St. Clair, Tuscola		
Phone:	(586) 469-4714	MI-Resolve Online Dispute Resolution
Email:	cpappas@theresolutioncenter.com	File a Civil Case at www.courtinnovations.com/MITRC
Website:	www.theresolutioncenter.com	For Family Cases, call or e-mail center

12. Citizens Mediation Service, 811 Ship Street, Suite 302, St. Joseph, MI 49085			
Counties Served: BERRIEN, Branch, Cass, Kalamazoo, St. Joseph, Van Buren			
Phone:	(269) 982-7898	MI-Resolve Online Dispute Resolution	
Email:	jenny@citizensmediation.org	File a Civil Case at www.courtinnovations.com/MICM	
Website:	www.citizensmediation.org	For Family Cases, call or e-mail center	

Community Dispute Resolution Program Centers

13. Southeastern Dispute Resolution Services , 536 N. Jackson St., P.O. Box 1345, Jackson, MI 49204		
Counties Served: JACKSON, Calhoun, Hillsdale, Lenawee, Monroe		
Phone:	(517) 990-0279	MI-Resolve Online Dispute Resolution
Email:	mediation@sedrs.org	File a Civil Case at www.courtinnovations.com/MISEDRS
Website:	sedrs.org	For Family Cases, call or e-mail center

14. The Dispute Resolution Center, 4133 Washtenaw Avenue, Ann Arbor, MI 48107				
Counties Served: WASHTENAW, Livingston				
Phone:	(734) 794-2125	MI-Resolve Online Dispute Resolution		
Email:	dulinb@thedrcmi.org	File a Civil Case at www.courtinnovations.com/MIWDRC		
Website:	www.thedisputeresolutioncenter.org	For Family Cases, call or e-mail center		

15. Oakland Mediation Center, 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302				
Counties Served: OAKLAND				
Phone:	(248) 338-4280	MI-Resolve Online Dispute Resolution		
Email:	cburke@mediation-omc.org	File a Civil Case at www.courtinnovations.com/MIOMC		
Website:	mediation-omc.org	For Family Cases, call or e-mail center		

16. Wayne Mediation Center, 835 Mason Street, Suite C300, Dearborn, MI 48124				
Counties Served: WAYNE				
Phone:	(313) 561-3500	MI-Resolve Online Dispute Resolution		
Email:	swilson@wcdrc.org	File a Civil Case at www.courtinnovations.com/MIWMC		
Website:	www.wcdrc.org	For Family Cases, call or e-mail center		

Examples of MI-Resolve Civil Case Issues:

- Living arrangements and loans without a lease or legal contract
- Landlord-Tenant disputes on rental deposits or damages
- Distribution of property after a relationship
- Contract matters under \$25,0000
- Contract cancellation prior to completion
- · Quality of home or vehicle repairs
- Disputes over billing for professional services
- Collection of wages after job termination
- Neighbor disputes involving use of property

MI-Resolve Family Case Examples:

- schedule changes
- make-up time with children
- transportation responsibilities
- shuttling the child's clothing or toys back and forth
- vacations and holiday schedules
- extracurricular activities

Learn more about MI-Resolve at: courts.mi.gov/MIResolve

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