

Protection of Member Data by Associations and/or MLSs

There has been a recent surge by outside actors to fraudulently access the AMS systems used BY REALTOR® associations and MLSs nationally.

These generally start with an email request or a phone call identifying themselves as members and then claiming they were unable to reset their passwords

Those asking for help have:

- Provided names of real members
- Accurate contact details
- Correct state license numbers
- NAR M1 member numbers

Michigan REALTORS® is advising that agents and brokers be aware of these attempts at identity theft since it may not stop at MLS access.

In Michigan, several associations and MLSs have posted recent changes they have made to deter these bad actors.

Aspire North – Changes cannot be requested by phone or email. They can only be made by the member using the member portal.

GMAR – Changes cannot be requested by phone or email. They can only be made by the member using the member portal.

GPBR – Changes cannot be requested by phone or email. They can only be made by the member using the member portal.

SE Boarder – Requires in-person changes at the Board office

Additionally, the GPBR has inquired of the two MLSs generally used by our members regarding this issue:

Realcomp – Changes can only be made by the user through the user portal. Changes involving transfer to another brokerage will be addressed via a transfer form.

MiRealSource – Members send an email to memberservices@mirealsource.com. Staff will make the change and notify the user when it is completed.