Access By Appointment (ABA) Functionality Coming – Call Before Showing (CBS) Codes to be Replaced by ABA Feature

In just a few short weeks, **SentriLock and ShowingTime will be implementing integration features into their systems that will allow the electronic lockbox and showing appointment systems to talk to each other.** Specifically, when agents choose to restrict access on their SentriLock electronic lockboxes to **match scheduled and approved showing appointments only** , their lockboxes will only be accessible within these parameters (i.e. by the approved agent, on the applicable date, during the specific appointment time). This new functionality has been requested by many MLS subscribers and is being referred to as **"Access by Appointment (ABA)".**

The ABA functionality is expected to be launched on or around TUESDAY, SEPTEMBER 15, 2020 and will replace the Call Before Showing (CBS) Codes. Additionally, SentriLock will no longer support SentriCard access when ABA is implemented. Realcomp's SentriCard users have already been informed of these developments and advised to make the necessary arrangements to access lockboxes in the future through either the SentriKey® app or by requesting 1-day code access (if permitted by the listing agent or office). We have also communicated this news to the leaders of our data sharing partners who also use the SentriLock system.

As soon as the Access by Appointment (ABA) functionality is available, we will confirm this through our communications and provide you with a tip sheet on how you can setup your listings as Access By Appointment (ABA) only through SentriLock. Please watch for this tip sheet to be made available closer to our launch date.

If you have any questions about this information, please contact Realcomp's Customer Care Support Department at (866) 553-3430.